
New internal comment - Payment - Pay invoice

From OVHcloud Support <customer-service@ovh.com>

Date Wed 11/26/2025 4:33 PM

To Akash Singh [REDACTED]

Hi,

The following comment has been added to your support ticket :

Hello Akash,

I am writing to inform you that the outstanding balance on your delayed account has been resolved. Please be assured that the issue was not related to your payment, and we appreciate your prompt attention to this matter.

Regarding the deleted project, I regret to inform you that it cannot be reactivated. However, I am currently exploring possible alternatives and will be in touch with you shortly to discuss the next steps.

We apologize for any inconvenience this may have caused and appreciate your understanding in this matter. If you have any questions or concerns, please do not hesitate to reach out to me.

Thank you for your continued cooperation.

Sincerely,

Yogeeta V.

The OVHcloud team

Need help? Access all of our support solutions in the [Help centre](#).

You'll find our [Guides and FAQ](#) - [Community forum](#) - [System status information](#).

