
New internal comment - Payment - Pay invoice

From OVHcloud Support <customer-service@ovh.com>

Date Fri 11/28/2025 2:18 PM

To Akash Singh [REDACTED]

Hi,

The following comment has been added to your support ticket :

Hello Akash,

I am writing to acknowledge that the recent issue was indeed our responsibility, and we are committed to making it right. As discussed, we are open to providing compensation for the inconvenience caused.

Could you please let us know what type of compensation you would expect in this situation? Your input will help us to better understand your needs and work towards a mutually agreeable solution.

We appreciate your patience and look forward to hearing back from you soon.

Sincerely,

Yogeeta V.

The OVHcloud team

Need help? Access all of our support solutions in the [Help centre](#).

You'll find our [Guides and FAQ](#) - [Community forum](#) - [System status information](#).



